

# As a visitor, you have Rights and Responsibilities.



## Rights.

**As a visitor, I have the essential right to:**

- Be treated with respect and dignity
- Be informed about what this service offers
- Be involved in any decisions regarding me
- Ask any question, and to speak up
- My confidentiality and privacy
- Offer feedback, or make a complaint
- Leave at any time I choose

## Responsibilities.

**As a visitor, my responsibilities include:**

- Consideration and respect for others
- Keeping all other mob safe
- Particularly, keeping children & young people safe
- Respecting the privacy of others
- Never taking photos without explicit permission
- Speaking up if I see others not doing the right thing
- Leaving this place if asked by staff



At Wungening, we're committed to creating an environment where all people feel safe, respected and heard.

All mob visiting us have a key role to play.

**Wungening has zero tolerance for child abuse.  
Zero.**

